

Johnie B Stuart  
99 Buchanan Rd  
Porterville, Ms 39352

Postmaster General  
Washington, DC

31 October 2011,

Dear Sir:

This is an appeal letter to the closure of my post office located at Porterville, Ms. zip 39352.

All of the cost comparisons state there will be no monetary change but it will. The carrier will have at least 26 miles more to go and I know that it will not be free mileage. If they lied about that, what else did they lie about?

Also, the packet that was put on the counter at the post office states that no one attended the meeting; however, the packet contains comments from the people that attended the meeting. Also, in that packet it stated that the community would retain its identify by keeping the same mailing address but just a different post office. Then the next item states that the zip code would change. All of this is typical of the postal service. Perhaps someone should be checking for accuracy before putting junk out.

I work at the water office in Porterville and just the other day I received a payment that had been mailed from Scooba, Ms zip 39352 on October 7<sup>th</sup> with the correct address to our office with the correct zip code. Guess what? The letter was sent back to Scooba by the distribution center and then it took us until the 21<sup>st</sup> of October to receive the payment. How is that for efficiency and we're all of 10 miles apart. Customer service does not exist anymore in any of your large post offices. It is only these smaller offices that offer outstanding customer service.

I don't expect to hear from this letter as I have written, I know, three times to the postal service. Once to your office and twice to the local office in Meridian, Ms. zip 39301.

I again ask that our post office in the community be left open for business.

Sincerely,

*Johnie B Stuart*

A 2012-69  
RECEIVED

2011 NOV 15 P 2: 20

POSTAL REGULATORY  
COMMISSION  
OFFICE OF THE SECRETARY

Received

NOV 07 2011

Office of PAGR